

# TONBRIDGE & MALLING BOROUGH COUNCIL

## CABINET

17 June 2009

### Report of Central Services Director

#### Part 1- Public

#### Matters for Information

#### 1 PERFORMANCE INDICATORS - 2008/09

**This report presents the results for those National Performance Indicators (NPIs) and Local Performance Indicators (LPIs) that are monitored regularly for the fourth quarter and, cumulatively, for the whole of the previous financial year.**

#### 1.1 Results

1.1.1 The Council has set a range of NPI and LPI targets for 2008/09, as published in our 2008/09 Corporate Performance Plan. This report presents the NPI and LPI results for the fourth quarter, 1 January to 31 March 2009, and the whole of the previous financial year, 1 April 2008 to 31 March 2009. It compares our results against targets and shows our 'direction of travel'. The NPI results are presented in Annex 1 and the LPI results in Annex 2. Both of these annexes are A3 documents and they are circulated along with the main papers as separate documents.

1.1.2 In overall terms, for the NPIs we:

- Met our 2008/09 targets for 12 out of 15 indicators.
- Achieved a positive/equal direction of travel for 10 out of 13 comparable indicators between 2007/08 and 2008/09.

1.1.3 In overall terms, for the LPIs we:

- Met our 2008/09 targets for 14 out of 30 indicators.
- Achieved a positive/equal direction of travel for 22 out of 30 comparable indicators between 2007/08 and 2008/09.

1.1.4 The full set of available NPI results and a wider set of our LPI results will also be published during July in our Corporate Performance Plan (2009/10), along with targets for 2009/10 and beyond. A copy of our Corporate Performance Plan, *Spotlight*, will be provided to each Member.

## **1.2 Legal Implications**

1.2.1 None

## **1.3 Financial and Value for Money Considerations**

1.3.1 Quarterly reporting and review of both the NPIs and LPIs provide a significant opportunity to influence and improve performance thereby achieving our targets and a positive direction of travel and, in the process, also improving value for money.

## **1.4 Risk Assessment**

1.4.1 The targets for both BVPIs and LPIs are designed to 'stretch' the organisation and they are extremely challenging. Hence, although each individual target is realistic, collectively there is therefore a real risk that some targets will not be achieved. This is the case for 2008/09. Quarterly reporting enables managers and Members to influence performance regularly during the year and reduce this risk.

Background papers:

contact: Bruce Hill

Nil

Julie Beilby  
Central Services Director